

## **Student Support Services TRiO Program**

### **How can I access my SSS TRiO Counselor while being in level 3 campus closure?**

Students will have the option of meeting with their counselor over telephone preferably or video conference by using Zoom. Zoom is a video conference application that allows students and educators to meet from their home via online. Any questions on how to manage Zoom; please access this link <https://zoom.us/docs/en-us/covid19.html> (Zoom.us). If you decide to participate in zoom video conference counseling appointment, the counselors will share their link via email that will allow you join the video conference room prior to the start of the counselor meeting. If the link sent by your counselor does not work, make sure call Felipe Cortez, SSS TRiO Student Success Specialist to assist you.

You may also access your SSS TRiO Counselor via google voice. Google voice is a google application that allows the counselor to keep their personal phone number private. Should you decide to meet with your counselor via telephone you are welcome to request the option.

### **To schedule a Zoom or phone appointment/contact with your SSS TRiO Counselor please contact:**

Carla Villa, SSS TRiO Office Assistant  
Cell phone: 760.618.1684  
Email: [carla.villa@imperial.edu](mailto:carla.villa@imperial.edu)

Felipe Cortez, SSS TRiO Student Success Specialist  
Cell phone: 760.618.1310  
Email: [felipe.cortez@imperial.edu](mailto:felipe.cortez@imperial.edu)

### **Online zoom video conferencing student tips:**

1. Make sure you're muted when not talking,
2. Be yourself and respect others,
3. Ask questions using the chat option and
4. Think before you write in chat box.